

EMPLOYEE SATISFACTION SURVEY

2016 Survey - Dimension Summary Report

Facilities & Operations

Plant Operations

Facilities Maintenance

FM Health Sciences Region (M2350 - Trades & AFSCME)

	2012	2014	2016	Diff 2014 to 2016	Signif Diff	CFI Bench mark
Survey Respondents	18	30	13			
Employees in Unit/Department	34	39	38			
% Survey Participation	53%	77%	34%			
Dimensions						
Upper Management*	--	--	23	--		69
Climate*	--	62	56	-6		67
Supervisor	76	74	77	3		74
Autonomy/Involvement	45	47	46	-1		71
Workload	51	62	47	-15		70
Resources/Environment	64	63	60	-3		70
Recognition*	--	58	49	-9		65
Co-workers	70	72	65	-7		75
Communication*	--	53	48	-5		64
Training and Development*	--	45	37	-8		69
Task Significance	71	72	76	4		77
Compensation*	--	70	77	7		56
Benefits*	--	71	80	9		78
Advancement*	--	54	43	-11		65
Survey Perception*	--	34	43	9		63
Job Satisfaction	75	65	66	1		69
Outcomes						
Unit/Dept. Commitment*	--	79	78	-1		80
Unit/Dept. Loyalty	68	70	55	-15	▼	77
Unit/Dept. Recommend	73	79	70	-9		74
Customer Focus	67	72	76	4		83
U of M Commitment	78	74	76	2		80
U of M Loyalty	79	80	72	-8		77
U of M Recommendation	77	76	74	-2		74
U of M Donation*	--	--	45	--		--

*Attributes or Dimensions are new or have been modified, so a direct comparison to some past elements is not possible