

# EMPLOYEE SATISFACTION SURVEY

## 2016 Survey - Dimension Summary Report

### Facilities & Operations

#### Plant Operations

#### Facilities Maintenance

FM Central Campus East Region and Key Office  
(M2450 & M8100 - Trades & AFSCME)

FM Central Campus East Region

Survey Respondents  
Employees in Unit/Department  
% Survey Participation

	2012	2014	2016	Diff 2014 to 2016	Signif Diff	CFI Bench mark
	0	0	5			
	--	--	33			
	--	--	15%			
<b>Dimensions</b>						
Upper Management*	--	--	45	--		69
Climate*	--	--	41	--		67
Supervisor	--	--	57	--		74
Autonomy/Involvement	--	--	47	--		71
Workload	--	--	41	--		70
Resources/Environment	--	--	42	--		70
Recognition*	--	--	61	--		65
Co-workers	--	--	63	--		75
Communication*	--	--	39	--		64
Training and Development*	--	--	46	--		69
Task Significance	--	--	60	--		77
Compensation*	--	--	54	--		56
Benefits*	--	--	55	--		78
Advancement*	--	--	57	--		65
Survey Perception*	--	--	31	--		63
<b>Job Satisfaction</b>	--	--	72	--		69
<b>Outcomes</b>						
Unit/Dept. Commitment*	--	--	64	--		80
Unit/Dept. Loyalty	--	--	63	--		77
Unit/Dept. Recommend	--	--	60	--		74
Customer Focus	--	--	80	--		83
U of M Commitment	--	--	85	--		80
U of M Loyalty	--	--	79	--		77
U of M Recommendation	--	--	84	--		74
U of M Donation*	--	--	47	--		--

\*Attributes or Dimensions are new or have been modified, so a direct comparison to some past elements is not possible