

EMPLOYEE SATISFACTION SURVEY

2016 Survey - Dimension Summary Report

Facilities & Operations

Plant Operations

Facilities Maintenance

FM Central Campus East Region and Key Office
(M2450 & M8100 - Trades & AFSCME)

	2012	2014	2016	Diff 2014 to 2016	Signif Diff	CFI Bench mark
Survey Respondents	0	34	7			
Employees in Unit/Department	--	38	37			
% Survey Participation	--	89%	19%			
Dimensions						
Upper Management*	--	--	45	--		69
Climate*	--	42	45	3		67
Supervisor	--	51	58	7		74
Autonomy/Involvement	--	39	43	4		71
Workload	--	33	46	13		70
Resources/Environment	--	52	44	-8		70
Recognition*	--	48	61	13		65
Co-workers	--	59	66	7		75
Communication*	--	38	43	5		64
Training and Development*	--	39	53	14		69
Task Significance	--	65	68	3		77
Compensation*	--	48	48	0		56
Benefits*	--	53	58	5		78
Advancement*	--	43	56	13		65
Survey Perception*	--	38	38	0		63
Job Satisfaction	--	60	68	8		69
Outcomes						
Unit/Dept. Commitment*	--	57	66	9		80
Unit/Dept. Loyalty	--	44	59	15		77
Unit/Dept. Recommend	--	48	60	12		74
Customer Focus	--	78	81	3		83
U of M Commitment	--	71	82	11		80
U of M Loyalty	--	65	71	6		77
U of M Recommendation	--	66	78	12		74
U of M Donation*	--	--	41	--		--

*Attributes or Dimensions are new or have been modified, so a direct comparison to some past elements is not possible