

EMPLOYEE SATISFACTION SURVEY

2016 Survey - Dimension Summary Report

Facilities & Operations

NCRC Operations

	2012	2014	2016	Diff 2014 to 2016	Signif Diff	CFI Bench mark
Survey Respondents	9	12	12			
Employees in Unit/Department	13	13	16			
% Survey Participation	69%	92%	75%			
Dimensions						
Upper Management*	--	--	90	--		69
Climate*	--	87	85	-2		67
Supervisor	93	92	89	-3		74
Autonomy/Involvement	84	84	71	-13		71
Workload	67	76	72	-4		70
Resources/Environment	83	91	79	-12		70
Recognition*	--	85	71	-14		65
Co-workers	92	90	88	-2		75
Communication*	--	85	76	-9		64
Training and Development*	--	74	73	-1		69
Task Significance	85	91	89	-2		77
Compensation*	--	70	53	-17		56
Benefits*	--	71	57	-14		78
Advancement*	--	77	62	-15	▼	65
Survey Perception*	--	65	46	-19		63
Job Satisfaction	78	84	78	-6		69
Outcomes						
Unit/Dept. Commitment*	--	94	90	-4		80
Unit/Dept. Loyalty	80	81	71	-10		77
Unit/Dept. Recommend	88	96	91	-5		74
Customer Focus	91	93	85	-8	▼	83
U of M Commitment	73	71	66	-5		80
U of M Loyalty	74	79	60	-19		77
U of M Recommendation	72	68	69	1		74
U of M Donation*	--	--	46	--		--

*Attributes or Dimensions are new or have been modified, so a direct comparison to some past elements is not possible