

EMPLOYEE SATISFACTION SURVEY

2016 Survey - Dimension Summary Report

Information & Technology Services

ARC-TS

	2012	2014	2016	Diff	Signif	CFI
	0	0	12	2014 to	Diff	Bench
Survey Respondents			11	2016		mark
Employees in Unit/Department	--	--	109%			
% Survey Participation						
Dimensions						
Upper Management*	--	--	70	--		69
Climate*	--	--	75	--		67
Supervisor	--	--	81	--		74
Autonomy/Involvement	--	--	75	--		71
Workload	--	--	68	--		70
Resources/Environment	--	--	85	--		70
Recognition*	--	--	79	--		65
Co-workers	--	--	83	--		75
Communication*	--	--	74	--		64
Training and Development*	--	--	66	--		69
Task Significance	--	--	85	--		77
Compensation*	--	--	64	--		56
Benefits*	--	--	79	--		78
Advancement*	--	--	69	--		65
Survey Perception*	--	--	43	--		63
Job Satisfaction	--	--	81	--		69
Outcomes						
Unit/Dept. Commitment*	--	--	89	--		80
Unit/Dept. Loyalty	--	--	81	--		77
Unit/Dept. Recommend	--	--	89	--		74
Customer Focus	--	--	89	--		83
U of M Commitment	--	--	87	--		80
U of M Loyalty	--	--	82	--		77
U of M Recommendation	--	--	89	--		74
U of M Donation*	--	--	34	--		--

*Attributes or Dimensions are new or have been modified, so a direct comparison to some past elements is not possible