

EMPLOYEE SATISFACTION SURVEY

2016 Survey - Dimension Summary Report

Finance						
Procurement Services						
Procurement Services Staff						
Print Copy Mail, Property Control & Space Analysis and Property Disposition						
Property Control & Space Analysis Non-supervisory						
	2012	2014	2016	Diff	Signif	CFI
				2014 to	Diff	Bench
				2016		mark
Survey Respondents	0	0	6			
Employees in Unit/Department	--	--	5			
% Survey Participation	--	--	120%			
Dimensions						
Upper Management*	--	--	57	--		69
Climate*	--	--	65	--		67
Supervisor	--	--	77	--		74
Autonomy/Involvement	--	--	62	--		71
Workload	--	--	65	--		70
Resources/Environment	--	--	63	--		70
Recognition*	--	--	63	--		65
Co-workers	--	--	85	--		75
Communication*	--	--	63	--		64
Training and Development*	--	--	55	--		69
Task Significance	--	--	87	--		77
Compensation*	--	--	42	--		56
Benefits*	--	--	66	--		78
Advancement*	--	--	46	--		65
Survey Perception*	--	--	37	--		63
Job Satisfaction	--	--	75	--		69
Outcomes						
Unit/Dept. Commitment*	--	--	85	--		80
Unit/Dept. Loyalty	--	--	68	--		77
Unit/Dept. Recommend	--	--	80	--		74
Customer Focus	--	--	92	--		83
U of M Commitment	--	--	81	--		80
U of M Loyalty	--	--	87	--		77
U of M Recommendation	--	--	69	--		74
U of M Donation*	--	--	57	--		--

*Attributes or Dimensions are new or have been modified, so a direct comparison to some past elements is not possible