

EMPLOYEE SATISFACTION SURVEY

2016 Survey - Dimension Summary Report

| Finance | | | | | | |
|---|------|------|-----------|---------|--------|-----------|
| Procurement Services | | | | | | |
| Procurement Services Staff | | | | | | |
| Print Copy Mail, Property Control & Space Analysis and Property | | | | | | |
| Print Copy Mail Non-supervisory | | | | | | |
| | 2012 | 2014 | 2016 | Diff | Signif | CFI |
| | | | | 2014 to | Diff | Bench |
| | | | | 2016 | | mark |
| Survey Respondents | 0 | 0 | 14 | | | |
| Employees in Unit/Department | -- | -- | 26 | | | |
| % Survey Participation | -- | -- | 54% | | | |
| Dimensions | | | | | | |
| Upper Management* | -- | -- | 49 | -- | | 69 |
| Climate* | -- | -- | 63 | -- | | 67 |
| Supervisor | -- | -- | 65 | -- | | 74 |
| Autonomy/Involvement | -- | -- | 71 | -- | | 71 |
| Workload | -- | -- | 67 | -- | | 70 |
| Resources/Environment | -- | -- | 76 | -- | | 70 |
| Recognition* | -- | -- | 74 | -- | | 65 |
| Co-workers | -- | -- | 64 | -- | | 75 |
| Communication* | -- | -- | 60 | -- | | 64 |
| Training and Development* | -- | -- | 64 | -- | | 69 |
| Task Significance | -- | -- | 82 | -- | | 77 |
| Compensation* | -- | -- | 56 | -- | | 56 |
| Benefits* | -- | -- | 70 | -- | | 78 |
| Advancement* | -- | -- | 58 | -- | | 65 |
| Survey Perception* | -- | -- | 50 | -- | | 63 |
| Job Satisfaction | -- | -- | 75 | -- | | 69 |
| Outcomes | | | | | | |
| Unit/Dept. Commitment* | -- | -- | 79 | -- | | 80 |
| Unit/Dept. Loyalty | -- | -- | 71 | -- | | 77 |
| Unit/Dept. Recommend | -- | -- | 71 | -- | | 74 |
| Customer Focus | -- | -- | 88 | -- | | 83 |
| U of M Commitment | -- | -- | 85 | -- | | 80 |
| U of M Loyalty | -- | -- | 83 | -- | | 77 |
| U of M Recommendation | -- | -- | 79 | -- | | 74 |
| U of M Donation* | -- | -- | 68 | -- | | -- |

*Attributes or Dimensions are new or have been modified, so a direct comparison to some past elements is not possible