

Dimension Summary Report



Facilities & Operations					
Plant Operations					
Plant Building & Grounds Services					
Grounds, Waste Mgmt & Heavy Equipment					
GS & WM AFSCME					
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark
0	45	49			
--	55	60			
--	82%	82%			
--	61	63	2		69
--	--	72	--		75
--	69	69	0		70
--	65	69	4		70
--	80	79	-1		70
--	55	62	7		67
--	66	73	7		75
--	--	65	--		63
--	--	71	--		68
--	78	78	0		77
--	--	68	--		57
--	--	81	--		77
--	--	64	--		68
--	--	63	--		62
--	78	78	0		70
Outcomes					
--	77	81	4		79
--	68	69	1		78
--	76	79	3		73
--	82	83	1		79
--	76	84	8	▲	78
--	82	83	1		73
--	83	85	2		83

Dimensions
Climate
Supervisor*
Autonomy/Involvement
Workload
Resources/Environment
Recognition
Co-workers
Communication*
Training and Development*
Task Significance
Compensation*
Benefits*
Advancement*
Survey Perception*
Job Satisfaction
Outcomes
Unit/Dept. Commitment
Unit/Dept. Loyalty
Unit/Dept. Recommend
U of M Commitment
U of M Loyalty
U of M Recommendation
Customer Focus

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations	
Plant Operations	
Plant Building & Grounds Services	
Grounds, Waste Mgmt & Heavy Equipment	
GS & WM AFSCME	

2014	Impact
49	
60	
82%	

Dimensions	2014	Impact
Climate	63	0.0
Supervisor	72	0.0
Autonomy/Involvement	69	0.0
Workload	69	0.3
Resources/Environment	79	1.7
Recognition	62	1.1
Co-workers	73	0.4
Communication	65	0.0
Training and Development	71	0.0
Task Significance	78	0.0
Compensation	68	0.8
Benefits	81	0.1
Advancement	64	0.1
Survey Perception	63	0.0
Outcomes		
Unit/Dept. Commitment	81	3.6
Unit/Dept. Loyalty	69	3.5
Unit/Dept. Recommend	79	4.0
U of M Commitment	83	1.9
U of M Loyalty	84	1.3
U of M Recommendation	83	3.5
Customer Focus	85	1.6

Priority Matrix - 2014

