

Dimension Summary Report



Facilities & Operations						
Plant Operations						
Facilities Maintenance						
FM North Campus Region						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
0	25	31				
--	34	40				
--	74%	78%				
Dimensions						
Climate	--	36	40	4		69
Supervisor*	--	32	34	--		75
Autonomy/Involvement	--	21	33	12	▲	70
Workload	--	38	41	3		70
Resources/Environment	--	43	44	1		70
Recognition	--	40	38	-2		67
Co-workers	--	59	63	4		75
Communication*	--	22	29	--		63
Training and Development*	--	32	36	--		68
Task Significance	--	42	48	6		77
Compensation*	--	51	58	--		57
Benefits*	--	67	68	--		77
Advancement*	--	43	45	--		68
Survey Perception*	--	34	29	--		62
Job Satisfaction	--	55	59	4		70
Outcomes						
Unit/Dept. Commitment	--	48	54	6		79
Unit/Dept. Loyalty	--	50	49	-1		78
Unit/Dept. Recommend	--	26	41	15		73
U of M Commitment	--	77	69	-8		79
U of M Loyalty	--	59	65	6		78
U of M Recommendation	--	51	58	7		73
Customer Focus	--	62	67	5		83

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations
Plant Operations
Facilities Maintenance
FM North Campus Region

	2014	Impact
	31	
	40	
	78%	
Dimensions		
Climate	40	0.3
Supervisor	34	0.3
Autonomy/Involvement	33	0.7
Workload	41	0.0
Resources/Environment	44	0.9
Recognition	38	0.0
Co-workers	63	0.0
Communication	29	0.3
Training and Development	36	0.1
Task Significance	48	0.6
Compensation	58	0.4
Benefits	68	1.7
Advancement	45	0.0
Survey Perception	29	0.0
Outcomes		
Unit/Dept. Commitment	54	0.0
Unit/Dept. Loyalty	49	0.9
Unit/Dept. Recommend	41	1.7
U of M Commitment	69	1.9
U of M Loyalty	65	1.4
U of M Recommendation	58	2.1
Customer Focus	67	2.6

Priority Matrix - 2014

