

Dimension Summary Report



Facilities & Operations						
Plant Operations						
Facilities Maintenance						
FM Hospital Region						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
77	90	81				
106	118	118				
73%	76%	69%				
53	56	53	-3			69
54	63	63	--			75
56	64	59	-5			70
49	50	50	0			70
62	70	70	0			70
53	55	53	-2			67
69	68	72	4			75
50	48	44	--			63
45	47	46	--			68
65	68	69	1			77
63	59	65	--			57
65	67	66	--			77
57	56	50	--			68
46	43	48	--			62
70	71	73	2			70
76	76	72	-4			79
62	62	66	4			78
69	73	67	-6			73
82	81	76	-5			79
77	73	72	-1			78
75	76	69	-7			73
84	86	86	0			83

Dimensions
Climate
Supervisor*
Autonomy/Involvement
Workload
Resources/Environment
Recognition
Co-workers
Communication*
Training and Development*
Task Significance
Compensation*
Benefits*
Advancement*
Survey Perception*
Job Satisfaction
Outcomes
Unit/Dept. Commitment
Unit/Dept. Loyalty
Unit/Dept. Recommend
U of M Commitment
U of M Loyalty
U of M Recommendation
Customer Focus

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations
Plant Operations
Facilities Maintenance
FM Hospital Region

	2014	Impact
	81	
	118	
	69%	
Dimensions		
Climate	53	0.0
Supervisor	63	0.2
Autonomy/Involvement	59	0.0
Workload	50	0.0
Resources/Environment	70	0.7
Recognition	53	0.0
Co-workers	72	0.1
Communication	44	0.2
Training and Development	46	0.0
Task Significance	69	0.5
Compensation	65	1.3
Benefits	66	0.0
Advancement	50	0.8
Survey Perception	48	0.3
Outcomes		
Unit/Dept. Commitment	72	3.0
Unit/Dept. Loyalty	66	2.4
Unit/Dept. Recommend	67	4.6
U of M Commitment	76	2.9
U of M Loyalty	72	4.3
U of M Recommendation	69	4.7
Customer Focus	86	1.5

Priority Matrix - 2014

