

Dimension Summary Report



Facilities & Operations						
Plant Operations						
Facilities Maintenance						
FM Health Sciences Region						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
0	18	30				
	34	39				
--	53%	77%				
Dimensions						
Climate	--	58	62	4		69
Supervisor*	--	76	74	--		75
Autonomy/Involvement	--	45	47	2		70
Workload	--	51	62	11		70
Resources/Environment	--	64	63	-1		70
Recognition	--	52	58	6		67
Co-workers	--	70	72	2		75
Communication*	--	48	53	--		63
Training and Development*	--	49	45	--		68
Task Significance	--	71	72	1		77
Compensation*	--	62	70	--		57
Benefits*	--	67	71	--		77
Advancement*	--	49	54	--		68
Survey Perception*	--	34	34	--		62
Job Satisfaction	--	75	65	-10		70
Outcomes						
Unit/Dept. Commitment	--	70	79	9		79
Unit/Dept. Loyalty	--	68	70	2		78
Unit/Dept. Recommend	--	73	79	6		73
U of M Commitment	--	78	74	-4		79
U of M Loyalty	--	79	80	1		78
U of M Recommendation	--	77	76	-1		73
Customer Focus	--	67	72	5		83

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations
Plant Operations
Facilities Maintenance
FM Health Sciences Region

	2014	Impact
	30	
	39	
	77%	
Dimensions		
Climate	62	0.5
Supervisor	74	0.5
Autonomy/Involvement	47	0.8
Workload	62	0.2
Resources/Environment	63	0.7
Recognition	58	0.7
Co-workers	72	0.7
Communication	53	0.5
Training and Development	45	0.0
Task Significance	72	1.3
Compensation	70	0.0
Benefits	71	0.6
Advancement	54	0.1
Survey Perception	34	0.6
Outcomes		
Unit/Dept. Commitment	79	0.8
Unit/Dept. Loyalty	70	1.2
Unit/Dept. Recommend	79	1.7
U of M Commitment	74	2.4
U of M Loyalty	80	1.3
U of M Recommendation	76	1.6
Customer Focus	72	1.7

Priority Matrix - 2014

