

Dimension Summary Report



Facilities & Operations						
Plant Operations						
Facilities Maintenance						
FM Central Campus East Region and Key Office						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
0	0	34				
--	--	38				
		89%				
Dimensions						
Climate	--	--	42	--		69
Supervisor*	--	--	51	--		75
Autonomy/Involvement	--	--	39	--		70
Workload	--	--	33	--		70
Resources/Environment	--	--	52	--		70
Recognition	--	--	48	--		67
Co-workers	--	--	59	--		75
Communication*	--	--	38	--		63
Training and Development*	--	--	39	--		68
Task Significance	--	--	65	--		77
Compensation*	--	--	48	--		57
Benefits*	--	--	53	--		77
Advancement*	--	--	43	--		68
Survey Perception*	--	--	38	--		62
Job Satisfaction	--	--	60	--		70
Outcomes						
Unit/Dept. Commitment	--	--	57	--		79
Unit/Dept. Loyalty	--	--	44	--		78
Unit/Dept. Recommend	--	--	48	--		73
U of M Commitment	--	--	71	--		79
U of M Loyalty	--	--	65	--		78
U of M Recommendation	--	--	66	--		73
Customer Focus	--	--	78	--		83

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations
Plant Operations
Facilities Maintenance
FM Central Campus East Region and Key Office

2014	Impact
34	
38	
89%	

Dimensions	2014	Impact
Climate	42	0.4
Supervisor	51	0.1
Autonomy/Involvement	39	0.5
Workload	33	0.1
Resources/Environment	52	1.4
Recognition	48	0.0
Co-workers	59	0.2
Communication	38	1.3
Training and Development	39	0.0
Task Significance	65	2.0
Compensation	48	0.3
Benefits	53	0.7
Advancement	43	0.0
Survey Perception	38	0.0
Outcomes		
Unit/Dept. Commitment	57	0.3
Unit/Dept. Loyalty	44	1.7
Unit/Dept. Recommend	48	0.8
U of M Commitment	71	0.1
U of M Loyalty	65	1.3
U of M Recommendation	66	1.4
Customer Focus	78	0.7

Priority Matrix - 2014

