

Dimension Summary Report



Facilities & Operations					
Plant Operations					
Plant Building & Grounds Services					
Building Services					
AFSCME Unit 3					
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark
0	0	84			
--	--	88			
		95%			
Dimensions					
Climate	--	--	59	--	69
Supervisor*	--	--	66	--	75
Autonomy/Involvement	--	--	58	--	70
Workload	--	--	56	--	70
Resources/Environment	--	--	72	--	70
Recognition	--	--	56	--	67
Co-workers	--	--	68	--	75
Communication*	--	--	52	--	63
Training and Development*	--	--	63	--	68
Task Significance	--	--	76	--	77
Compensation*	--	--	59	--	57
Benefits*	--	--	73	--	77
Advancement*	--	--	55	--	68
Survey Perception*	--	--	63	--	62
Job Satisfaction	--	--	63	--	70
Outcomes					
Unit/Dept. Commitment	--	--	72	--	79
Unit/Dept. Loyalty	--	--	51	--	78
Unit/Dept. Recommend	--	--	69	--	73
U of M Commitment	--	--	83	--	79
U of M Loyalty	--	--	68	--	78
U of M Recommendation	--	--	83	--	73
Customer Focus	--	--	82	--	83

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations
Plant Operations
Plant Building & Grounds Services
Building Services
AFSCME Unit 3

	2014	Impact
	84	
	88	
	95%	
Dimensions		
Climate	59	0.0
Supervisor	66	0.4
Autonomy/Involvement	58	0.0
Workload	56	0.0
Resources/Environment	72	0.0
Recognition	56	1.3
Co-workers	68	0.0
Communication	52	0.6
Training and Development	63	0.4
Task Significance	76	2.4
Compensation	59	0.0
Benefits	73	0.3
Advancement	55	0.0
Survey Perception	63	0.0
Outcomes		
Unit/Dept. Commitment	72	3.1
Unit/Dept. Loyalty	51	2.0
Unit/Dept. Recommend	69	3.6
U of M Commitment	83	1.6
U of M Loyalty	68	1.8
U of M Recommendation	83	1.6
Customer Focus	82	1.5

Priority Matrix - 2014

