

Dimension Summary Report



Facilities & Operations						
Plant Operations						
Plant Building & Grounds Services						
Building Services						
AFSCME Unit 2						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
0	44	64				
--	81	106				
--	54%	60%				
Dimensions						
Climate	--	40	57	17		69
Supervisor*	--	--	64	--		75
Autonomy/Involvement	--	43	56	13	▲	70
Workload	--	49	56	7		70
Resources/Environment	--	49	69	20	▲	70
Recognition	--	--	61	--		67
Co-workers	--	70	68	-2		75
Communication*	--	--	57	--		63
Training and Development*	--	--	65	--		68
Task Significance	--	69	78	9	▲	77
Compensation*	--	--	61	--		57
Benefits*	--	--	81	--		77
Advancement*	--	--	56	--		68
Survey Perception*	--	--	69	--		62
Job Satisfaction	--	51	62	11	▲	70
Outcomes						
Unit/Dept. Commitment	--	61	71	10		79
Unit/Dept. Loyalty	--	49	53	4		78
Unit/Dept. Recommend	--	50	67	17	▲	73
U of M Commitment	--	74	84	10	▲	79
U of M Loyalty	--	67	74	7	▲	78
U of M Recommendation	--	65	82	17	▲	73
Customer Focus	--	79	86	7	▲	83

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations	
Plant Operations	
Plant Building & Grounds Services	
Building Services	
AFSCME Unit 2	

Dimensions	2014	Impact
	64 106 60%	
Climate	57	0.1
Supervisor	64	0.1
Autonomy/Involvement	56	0.1
Workload	56	0.2
Resources/Environment	69	0.0
Recognition	61	1.4
Co-workers	68	0.4
Communication	57	0.3
Training and Development	65	0.0
Task Significance	78	0.6
Compensation	61	0.8
Benefits	81	1.4
Advancement	56	0.3
Survey Perception	69	0.7
Outcomes		
Unit/Dept. Commitment	71	--
Unit/Dept. Loyalty	53	--
Unit/Dept. Recommend	67	--
U of M Commitment	84	--
U of M Loyalty	74	--
U of M Recommendation	82	--
Customer Focus	86	--

Priority Matrix - 2014

