

# Dimension Summary Report



Facilities & Operations						
Plant Operations						
Plant Building & Grounds Services						
Building Services						
AFSCME Unit 1						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
0	75	76				
--	147	163				
--	51%	47%				
<b>Dimensions</b>						
Climate	--	50	55	5		69
Supervisor*	--	--	64	--		75
Autonomy/Involvement	--	49	54	5		70
Workload	--	50	55	5		70
Resources/Environment	--	64	61	-3		70
Recognition	--	--	53	--		67
Co-workers	--	64	69	5		75
Communication*	--	--	52	--		63
Training and Development*	--	--	61	--		68
Task Significance	--	71	76	5		77
Compensation*	--	--	57	--		57
Benefits*	--	--	72	--		77
Advancement*	--	--	51	--		68
Survey Perception*	--	--	63	--		62
<b>Job Satisfaction</b>	--	57	56	-1		70
<b>Outcomes</b>						
Unit/Dept. Commitment	--	61	66	5		79
Unit/Dept. Loyalty	--	53	52	-1		78
Unit/Dept. Recommend	--	58	66	8		73
U of M Commitment	--	76	74	-2		79
U of M Loyalty	--	68	63	-5		78
U of M Recommendation	--	73	76	3		73
Customer Focus	--	78	82	4		83

\* Dimension questions were modified so a direct comparison is not possible.  
6/5/2014

# Impact Summary Report



Facilities & Operations
Plant Operations
Plant Building & Grounds Services
Building Services
AFSCME Unit 1

2014	Impact
76	
163	
47%	

Dimensions	2014	Impact
Climate	55	0.0
Supervisor	64	0.0
Autonomy/Involvement	54	0.0
Workload	55	0.1
Resources/Environment	61	1.7
Recognition	53	0.7
Co-workers	69	0.1
Communication	52	0.0
Training and Development	61	0.0
Task Significance	76	0.0
Compensation	57	1.2
Benefits	72	0.2
Advancement	51	0.8
Survey Perception	63	0.0
Outcomes		
Unit/Dept. Commitment	66	2.9
Unit/Dept. Loyalty	52	2.6
Unit/Dept. Recommend	66	3.1
U of M Commitment	74	2.0
U of M Loyalty	63	2.1
U of M Recommendation	76	2.3
Customer Focus	82	0.9

## Priority Matrix - 2014

