

Dimension Summary Report



Facilities & Operations						
Plant Operations						
Plant Building & Grounds Services						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
346	281	330				
482	451	488				
72%	62%	68%				
54	57	60	3		69	
66	68	68	--		75	
59	60	61	1		70	
55	60	61	1		70	
69	71	71	0		70	
55	57	59	2		67	
65	71	70	-1		75	
53	54	57	--		63	
55	53	66	--		68	
75	77	78	1		77	
55	57	59	--		57	
71	72	76	--		77	
54	55	56	--		68	
52	52	63	--		62	
64	64	66	2		70	
69	70	72	2		79	
54	57	56	-1		78	
66	66	69	3		73	
78	80	82	2		79	
70	71	71	0		78	
77	77	80	3		73	
82	82	85	3	▲	83	

Dimensions
Climate
Supervisor*
Autonomy/Involvement
Workload
Resources/Environment
Recognition
Co-workers
Communication*
Training and Development*
Task Significance
Compensation*
Benefits*
Advancement*
Survey Perception*
Job Satisfaction
Outcomes
Unit/Dept. Commitment
Unit/Dept. Loyalty
Unit/Dept. Recommend
U of M Commitment
U of M Loyalty
U of M Recommendation
Customer Focus

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations	
Plant Operations	
Plant Building & Grounds Services	

2014	Impact
330	
488	
68%	

Dimensions	2014	Impact
Climate	60	0.3
Supervisor	68	0.3
Autonomy/Involvement	61	0.6
Workload	61	0.3
Resources/Environment	71	0.5
Recognition	59	0.5
Co-workers	70	0.7
Communication	57	0.2
Training and Development	66	0.0
Task Significance	78	0.5
Compensation	59	0.7
Benefits	76	0.4
Advancement	56	0.4
Survey Perception	63	0.0
Outcomes		
Unit/Dept. Commitment	73	2.2
Unit/Dept. Loyalty	59	2.7
Unit/Dept. Recommend	66	3.0
U of M Commitment	79	1.5
U of M Loyalty	72	2.1
U of M Recommendation	75	1.8
Customer Focus	82	1.4

Priority Matrix - 2014

