

Dimension Summary Report



Facilities & Operations					
Plant Operations					
Plant Building & Grounds Services					
B&G Professional and Supervisors/Administrative					
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark
30	46	36 47 77%			
Dimensions					
Climate	61	69	64	-5	69
Supervisor*	--	--	74	--	75
Autonomy/Involvement	68	71	72	1	70
Workload	65	66	70	4	70
Resources/Environment	76	77	76	-1	70
Recognition	53	64	62	-2	67
Co-workers	72	76	77	1	75
Communication*	--	--	59	--	63
Training and Development*	--	--	75	--	68
Task Significance	76	82	76	-6	77
Compensation*	--	--	53	--	57
Benefits*	--	--	77	--	77
Advancement*	--	--	57	--	68
Survey Perception*	--	--	50	--	62
Job Satisfaction	72	71	71	0	70
Outcomes					
Unit/Dept. Commitment	78	80	74	-6	79
Unit/Dept. Loyalty	57	58	57	-1	78
Unit/Dept. Recommend	67	70	65	-5	73
U of M Commitment	91	87	84	-3	79
U of M Loyalty	77	76	71	-5	78
U of M Recommendation	85	84	76	-8	73
Customer Focus	84	85	89	4	83

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations	
Plant Operations	
Plant Building & Grounds Services	

	2014	Impact
	330	
	488	
	68%	
Dimensions		
Climate	64	0.2
Supervisor	74	0.5
Autonomy/Involvement	72	0.3
Workload	70	0.9
Resources/Environment	76	0.0
Recognition	62	0.0
Co-workers	77	2.0
Communication	59	0.4
Training and Development	75	0.0
Task Significance	76	1.4
Compensation	53	0.0
Benefits	77	0.6
Advancement	57	0.0
Survey Perception	50	1.0
Outcomes		
Unit/Dept. Commitment	74	0.7
Unit/Dept. Loyalty	57	1.7
Unit/Dept. Recommend	65	3.2
U of M Commitment	84	0.0
U of M Loyalty	71	0.4
U of M Recommendation	76	2.0
Customer Focus	89	1.1

Priority Matrix - 2014

