

Dimension Summary Report



Finance					
Financial Operations					
Fin Ops Staff					
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench Mark
0	0	68			
--	--	78			
		87%			
Dimensions					
Climate	--	--	68	--	69
Supervisor*	--	--	72	--	75
Autonomy/Involvement	--	--	68	--	70
Workload	--	--	66	--	70
Resources/Environment	--	--	83	--	70
Recognition	--	--	67	--	67
Co-workers	--	--	76	--	75
Communication*	--	--	55	--	63
Training and Development*	--	--	62	--	68
Task Significance	--	--	82	--	77
Compensation*	--	--	61	--	57
Benefits*	--	--	81	--	77
Advancement*	--	--	56	--	68
Survey Perception*	--	--	62	--	62
Job Satisfaction	--	--	71	--	70
Outcomes					
Unit/Dept. Commitment	--	--	77	--	79
Unit/Dept. Loyalty	--	--	64	--	78
Unit/Dept. Recommend	--	--	69	--	73
U of M Commitment	--	--	82	--	79
U of M Loyalty	--	--	84	--	78
U of M Recommendation	--	--	82	--	73
Customer Focus	--	--	90	--	83

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Finance	
Financial Operations	
Fin Ops Staff	

2014	Impact
68	
78	
87%	

Dimensions	2014	Impact
Climate	68	1.1
Supervisor	72	0.4
Autonomy/Involvement	68	1.7
Workload	66	0.0
Resources/Environment	83	0.0
Recognition	67	0.1
Co-workers	76	0.0
Communication	55	0.1
Training and Development	62	0.4
Task Significance	82	0.5
Compensation	61	0.9
Benefits	81	0.0
Advancement	56	0.0
Survey Perception	62	0.5
Outcomes		
Unit/Dept. Commitment	77	1.5
Unit/Dept. Loyalty	64	2.4
Unit/Dept. Recommend	69	2.1
U of M Commitment	82	1.1
U of M Loyalty	84	1.5
U of M Recommendation	82	1.2
Customer Focus	90	0.4

Priority Matrix - 2014

