

Dimension Summary Report



Facilities & Operations						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
1439	1306	1285				
1821	1752	1684				
79%	75%	76%				
Dimensions						
Climate	57	58	60	2		69
Supervisor*	65	67	67	--		75
Autonomy/Involvement	61	61	61	0		70
Workload	60	59	59	0		70
Resources/Environment	70	70	70	0		70
Recognition	56	58	60	2		67
Co-workers	70	73	73	0		75
Communication*	53	52	55	--		63
Training and Development*	53	53	60	--		68
Task Significance	73	73	75	2	▲	77
Compensation*	57	56	61	--		57
Benefits*	71	71	74	--		77
Advancement*	55	56	55	--		68
Survey Perception*	49	48	54	--		62
Job Satisfaction	70	70	70	0		70
Outcomes						
Unit/Dept. Commitment	75	74	74	0		79
Unit/Dept. Loyalty	62	62	62	0		78
Unit/Dept. Recommend	69	67	68	1		73
U of M Commitment	83	82	81	-1		79
U of M Loyalty	77	75	74	-1		78
U of M Recommendation	81	79	78	-1		73
Customer Focus	83	83	83	0		83

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations	

Dimensions	2014	Impact
	78 79 99%	
Climate	60	0.4
Supervisor	67	0.4
Autonomy/Involvement	61	0.7
Workload	59	0.2
Resources/Environment	70	0.4
Recognition	60	0.6
Co-workers	73	0.5
Communication	55	0.2
Training and Development	60	0.0
Task Significance	75	0.6
Compensation	61	0.6
Benefits	74	0.3
Advancement	55	0.5
Survey Perception	54	0.0
Outcomes		
Unit/Dept. Commitment	74	2.2
Unit/Dept. Loyalty	62	2.9
Unit/Dept. Recommend	68	3.1
U of M Commitment	81	1.4
U of M Loyalty	74	2.0
U of M Recommendation	78	1.7
Customer Focus	83	1.5

Priority Matrix - 2014

