

Dimension Summary Report



Facilities & Operations						
Architecture, Engineering & Construction						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
176	170	150				
181	173	161				
97%	98%	93%				
61	62	69	7	▲	69	
68	70	76	--		75	
64	64	70	6	▲	70	
64	60	63	3		70	
71	68	73	5	▲	70	
60	61	67	6		67	
73	76	79	3		75	
54	54	62	--		63	
54	57	65	--		68	
74	76	81	5	▲	77	
49	50	60	--		57	
71	74	79	--		77	
54	55	58	--		68	
52	59	64	--		62	
73	74	77	3		70	
Outcomes						
77	78	81	3		79	
69	67	72	5	▲	78	
73	71	75	4		73	
85	86	87	1		79	
78	81	81	0		78	
85	85	87	2		73	
82	83	86	3		83	

Dimensions						
Climate						
Supervisor*						
Autonomy/Involvement						
Workload						
Resources/Environment						
Recognition						
Co-workers						
Communication*						
Training and Development*						
Task Significance						
Compensation*						
Benefits*						
Advancement*						
Survey Perception*						
Job Satisfaction						
Outcomes						
Unit/Dept. Commitment						
Unit/Dept. Loyalty						
Unit/Dept. Recommend						
U of M Commitment						
U of M Loyalty						
U of M Recommendation						
Customer Focus						

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations	
Architecture, Engineering & Construction	

	2014	Impact
	150	
	161	
	93%	
Dimensions		
Climate	69	0.9
Supervisor	76	0.9
Autonomy/Involvement	70	1.9
Workload	63	0.0
Resources/Environment	73	0.0
Recognition	67	0.8
Co-workers	79	0.0
Communication	62	0.0
Training and Development	65	0.0
Task Significance	81	0.2
Compensation	60	0.4
Benefits	79	0.0
Advancement	58	1.0
Survey Perception	64	0.2
Outcomes		
Unit/Dept. Commitment	81	1.7
Unit/Dept. Loyalty	72	3.4
Unit/Dept. Recommend	75	3.4
U of M Commitment	87	1.3
U of M Loyalty	81	1.7
U of M Recommendation	87	1.4
Customer Focus	86	1.9

Priority Matrix - 2014

