

Dimension Summary Report



Facilities & Operations						
Architecture, Engineering & Construction						
CM, Code Inspection, Cx and Plan Review						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
0	0	38				
--	--	39				
		97%				
Dimensions						
Climate	--	--	67	--		69
Supervisor*	--	--	78	--		75
Autonomy/Involvement	--	--	68	--		70
Workload	--	--	63	--		70
Resources/Environment	--	--	71	--		70
Recognition	--	--	63	--		67
Co-workers	--	--	75	--		75
Communication*	--	--	59	--		63
Training and Development*	--	--	63	--		68
Task Significance	--	--	78	--		77
Compensation*	--	--	59	--		57
Benefits*	--	--	74	--		77
Advancement*	--	--	55	--		68
Survey Perception*	--	--	57	--		62
Job Satisfaction	--	--	80	--		70
Outcomes						
Unit/Dept. Commitment	--	--	82	--		79
Unit/Dept. Loyalty	--	--	75	--		78
Unit/Dept. Recommend	--	--	77	--		73
U of M Commitment	--	--	87	--		79
U of M Loyalty	--	--	84	--		78
U of M Recommendation	--	--	87	--		73
Customer Focus	--	--	85	--		83

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014

Impact Summary Report



Facilities & Operations	
Architecture, Engineering & Construction	
CM, Code Inspection, Cx and Plan Review	

2014	Impact
38	
39	
97%	

Dimensions	2014	Impact
Climate	67	0.3
Supervisor	78	1.2
Autonomy/Involvement	68	0.6
Workload	63	0.3
Resources/Environment	71	0.0
Recognition	63	0.8
Co-workers	75	0.5
Communication	59	0.0
Training and Development	63	0.0
Task Significance	78	1.2
Compensation	59	0.4
Benefits	74	0.8
Advancement	55	0.0
Survey Perception	57	0.0
Outcomes		
Unit/Dept. Commitment	82	2.8
Unit/Dept. Loyalty	75	3.3
Unit/Dept. Recommend	77	3.3
U of M Commitment	87	1.6
U of M Loyalty	84	1.4
U of M Recommendation	87	1.7
Customer Focus	85	1.9

Priority Matrix - 2014

