

# Dimension Summary Report



Facilities & Operations						
Parking and Transportation Services						
PTS Management						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
0	17	25				
	23	25				
--	74%	100%				
0	74	73	-1			69
0	74	78	--			75
0	74	78	4			70
0	67	69	2			70
0	62	71	9			70
0	69	66	-3			67
0	75	73	-2			75
0	69	67	--			63
0	68	68	--			68
0	83	82	--			77
0	59	68	--			57
0	82	86	--			77
0	72	70	--			68
0	58	65	--			62
<b>0</b>	<b>82</b>	<b>75</b>	<b>-7</b>			<b>70</b>
<b>Outcomes</b>						
0	87	85	-2			79
0	69	72	3			78
0	79	71	-8			73
0	94	92	-2			79
0	87	83	-4			78
0	93	92	-1			73
0	90	89	-1			83

Dimensions
Climate
Supervisor*
Autonomy/Involvement
Workload
Resources/Environment
Recognition
Co-workers
Communication*
Training and Development*
Task Significance
Compensation*
Benefits*
Advancement*
Survey Perception*
<b>Job Satisfaction</b>
<b>Outcomes</b>
Unit/Dept. Commitment
Unit/Dept. Loyalty
Unit/Dept. Recommend
U of M Commitment
U of M Loyalty
U of M Recommendation
Customer Focus

\* Dimension questions were modified so a direct comparison is not possible.  
6/4/2014