

Dimension Summary Report



Facilities & Operations						
Parking and Transportation Services						
PTS Management						
PTS Lead Team						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
0	6	7				
--	6 100%	6 117%				
Dimensions						
Climate	--	81	81	0		69
Supervisor*	--	81	72	--		75
Autonomy/Involvement	--	86	83	-3		70
Workload	--	78	78	0		70
Resources/Environment	--	83	86	3		70
Recognition	--	76	70	-6		67
Co-workers	--	77	77	0		75
Communication*	--	76	75	--		63
Training and Development*	--	72	72	--		68
Task Significance	--	92	88	-4		77
Compensation*	--	72	79	--		57
Benefits*	--	88	83	--		77
Advancement*	--	79	78	--		68
Survey Perception*	--	75	71	--		62
Job Satisfaction	--	87	84	-3		70
Outcomes						
Unit/Dept. Commitment	--	87	88	1		79
Unit/Dept. Loyalty	--	79	76	-3		78
Unit/Dept. Recommend	--	80	75	-5		73
U of M Commitment	--	96	94	-2		79
U of M Loyalty	--	93	85	-8		78
U of M Recommendation	--	96	95	-1		73
Customer Focus	--	93	94	1		83

* Dimension questions were modified so a direct comparison is not possible.
6/4/2014