

Dimension Summary Report



Facilities & Operations						
Parking and Transportation Services						
Fleet and Garage Services - Non-supervisory						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
13	21	16				
22	22	20				
59%	95%	80%				
52	57	56	-1			69
64	68	65	--			75
67	61	61	0			70
62	60	57	-3			70
76	56	62	6			70
59	66	57	-9			67
72	71	60	-11			75
56	45	48	--			63
59	48	48	--			68
75	72	75	3			77
59	52	58	--			57
74	69	76	--			77
61	56	57	--			68
42	43	50	--			62
70	70	70	0			70
Outcomes						
77	76	80	4			79
76	76	64	-12			78
72	68	74	6			73
84	78	85	7			79
84	85	79	-6			78
85	78	83	5			73
79	85	85	0			83

Dimensions
Climate
Supervisor*
Autonomy/Involvement
Workload
Resources/Environment
Recognition
Co-workers
Communication*
Training and Development*
Task Significance
Compensation*
Benefits*
Advancement*
Survey Perception*
Job Satisfaction
Outcomes
Unit/Dept. Commitment
Unit/Dept. Loyalty
Unit/Dept. Recommend
U of M Commitment
U of M Loyalty
U of M Recommendation
Customer Focus

* Dimension questions were modified so a direct comparison is not possible.
6/4/2014