

# Dimension Summary Report



Finance					
Financial Operations					
Fin Ops Supervisors					
Student Business Operations Supervisors					
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark
0	0	7			
--	--	6			
		117%			
<b>Dimensions</b>					
Climate	--	--	81	--	69
Supervisor*	--	--	90	--	75
Autonomy/Involvement	--	--	84	--	70
Workload	--	--	78	--	70
Resources/Environment	--	--	88	--	70
Recognition	--	--	71	--	67
Co-workers	--	--	85	--	75
Communication*	--	--	81	--	63
Training and Development*	--	--	81	--	68
Task Significance	--	--	92	--	77
Compensation*	--	--	69	--	57
Benefits*	--	--	90	--	77
Advancement*	--	--	66	--	68
Survey Perception*	--	--	59	--	62
<b>Job Satisfaction</b>	--	--	<b>86</b>	--	<b>70</b>
<b>Outcomes</b>					
Unit/Dept. Commitment	--	--	91	--	79
Unit/Dept. Loyalty	--	--	79	--	78
Unit/Dept. Recommend	--	--	81	--	73
U of M Commitment	--	--	82	--	79
U of M Loyalty	--	--	87	--	78
U of M Recommendation	--	--	83	--	73
Customer Focus	--	--	93	--	83

\* Dimension questions were modified so a direct comparison is not possible.  
6/5/2014