

Dimension Summary Report



Facilities & Operations					
Architecture, Engineering & Construction					
AEC Support & Technology					
Space Information					
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark
0	12	7			
--	10	7			
--	120%	100%			
Dimensions					
Climate	--	35	39	4	69
Supervisor*	--	31	42	--	75
Autonomy/Involvement	--	40	46	6	70
Workload	--	43	55	12	70
Resources/Environment	--	47	63	16	70
Recognition	--	53	57	4	67
Co-workers	--	74	79	5	75
Communication*	--	27	30	--	63
Training and Development*	--	13	27	--	68
Task Significance	--	64	61	-3	77
Compensation*	--	32	41	--	57
Benefits*	--	58	70	--	77
Advancement*	--	32	31	--	68
Survey Perception*	--	44	87	--	62
Job Satisfaction	--	68	57	-11	70
Outcomes					
Unit/Dept. Commitment	--	57	66	--	79
Unit/Dept. Loyalty	--	43	49	6	78
Unit/Dept. Recommend	--	33	32	-1	73
U of M Commitment	--	88	81	-7	79
U of M Loyalty	--	80	76	-4	78
U of M Recommendation	--	84	76	-8	73
Customer Focus	--	82	70	-12	83

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014