

Dimension Summary Report



Facilities & Operations						
Architecture, Engineering & Construction						
CM, Code Inspection, Cx and Plan Review						
Construction Management						
Code Inspection						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
10	7	8				
10	8	8				
100%	88%	100%				
Dimensions						
Climate	74	60	80	20		69
Supervisor*	75	82	92	--		75
Autonomy/Involvement	66	67	76	9		70
Workload	71	71	81	10		70
Resources/Environment	83	74	85	11		70
Recognition	68	45	78	33	▲	67
Co-workers	90	87	89	2		75
Communication*	71	56	80	--		63
Training and Development*	71	69	85	--		68
Task Significance	83	75	88	13		77
Compensation*	55	53	61	--		57
Benefits*	71	68	66	--		77
Advancement*	70	59	73	--		68
Survey Perception*	60	63	72	--		62
Job Satisfaction	85	82	88	6		70
Outcomes						
Unit/Dept. Commitment	87	87	88	1		79
Unit/Dept. Loyalty	79	82	81	-1		78
Unit/Dept. Recommend	87	86	86	0		73
U of M Commitment	93	90	90	0		79
U of M Loyalty	86	91	89	-2		78
U of M Recommendation	96	90	88	-2		73
Customer Focus	89	84	87	3		83

* Dimension questions were modified so a direct comparison is not possible.
6/5/2014