

# Dimension Summary Report



Facilities & Operations						
Architecture, Engineering & Construction						
AEC Support and Technology						
2010	2012	2014	Diff 2014 - 2012	Signif Diff	CFI Bench mark	
0	0	16				
--	--	16				
		100%				
<b>Dimensions</b>						
Climate	--	--	56	--		69
Supervisor*	--	--	59	--		75
Autonomy/Involvement	--	--	64	--		70
Workload	--	--	69	--		70
Resources/Environment	--	--	69	--		70
Recognition	--	--	61	--		67
Co-workers	--	--	79	--		75
Communication*	--	--	49	--		63
Training and Development*	--	--	35	--		68
Task Significance	--	--	71	--		77
Compensation*	--	--	59	--		57
Benefits*	--	--	76	--		77
Advancement*	--	--	45	--		68
Survey Perception*	--	--	65	--		62
<b>Job Satisfaction</b>	--	--	<b>69</b>	--		<b>70</b>
<b>Outcomes</b>						
Unit/Dept. Commitment	--	--	70	--		79
Unit/Dept. Loyalty	--	--	62	--		78
Unit/Dept. Recommend	--	--	56	--		73
U of M Commitment	--	--	83	--		79
U of M Loyalty	--	--	76	--		78
U of M Recommendation	--	--	81	--		73
Customer Focus	--	--	81	--		83

\* Dimension questions were modified so a direct comparison is not possible.  
6/5/2014